

CASHWISE UPDATE

Softwise®

INTRODUCING THE CASHWISE NEWSLETTER



By popular demand, customers can now expect to see a monthly Cashwise newsletter that will highlight upcoming software releases, give technical tips for the Cashwise program, and provide important industry news such as recent legislations. The newsletters will also contain important update information for current Cashwise users and how to go about obtaining the necessary updates.

SOFTWARE IS PROUD TO PRESENT: CASHWISE ONLINE

Cashwise Online is an exciting new offering in the Softwise product line. The powerful new software allows your company to easily accept and process applications via the internet and phone. With an included website template, workflow engine, integration with third-party lead providers, and simple automated emails, there is no better way for your company to quickly and easily obtain a presence on the web. For more information, or to schedule a product demo, contact the sales department today at (801) 371-6000.

OMRON ABIO CASH RECYCLER



The Omron ABIO Cash Recycler will soon be integrated with Cashwise. Details about this exciting product and its integration with Cashwise will follow in the next newsletter.

UPCOMING EVENTS

- United Financial Services Franchise Convention
April 20-22
- California Financial Service Providers -
Trade Show
April 22-24
- Financial Service Centers of New York -
Trade show
May 8

MANDATORY DAYLIGHT SAVINGS UPDATE

Due to the change in the dates of the Day Light Savings, all Windows users will need to install an update from Microsoft. We encourage all of our customers to learn more about this on the following link: <http://support.microsoft.com/kb/928388>.

SPECIAL NOTE FOR CUSTOMERS USING REPLICATION

Customers who are currently using replication are strongly encouraged to switch to a terminal services environment. The migration from 2.6 to the latest version (3.7) would be the ideal time to switch. Changing to terminal services will markedly reduce your IT expenses, simplify running and maintaining Cashwise, and improve data integrity.

LOCATION SUPPORT NUMBER

In an effort to streamline the support process, we will now be using a unique location-specific identifier for support incidents. The location support number is the same number used to download licenses from our IBAS Gateway Service. If you don't know your Location ID, support technicians can look it up for you during your next call.

DISCONTINUING SUPPORT FOR CASHWISE 2.6

As we continue to develop Cashwise and incorporate new technologies, it becomes impractical to support older versions of Cashwise. As of September 1, 2007 we will no longer provide support for versions 2.6 and older. Since upgrading from 2.6 to our current version requires a complex migration process, we encourage all of our customers to call our Sales department at (801) 371-6000 to discuss and schedule the migration process. We strongly suggest that customers make this call before May.

NEW VERSION POLICY

Beginning with the 3.7 branch, we have started using release labels for each release of our Cashwise software. Instead of identifying versions by their build number (such as 3.7.7313), we will now identify versions with a release label. Each release will now only be identified by two numbers, such as 3.7, and all subsequent releases on that version will be called service packs. Below is a list of release labels for each product.

Version	Release Label	Build
3.7	3.7 Serv. Pack 1	3.7.7344
3.7	3.7	3.7.7313
3.6	3.6	3.6.6142
3.4	3.4 Serv. Pack 3	3.4.4154
3.4	3.4 Serv. Pack 2	3.4.4139
3.4	3.4 Serv. Pack 1	3.4.4102
3.4	3.4	3.4.4072
3.2	3.2 Serv. Pack 1	3.2.2276
3.2	3.2	3.2.2114

CASHWISE WEBSITE IMPROVEMENTS

In an effort to help our software clients keep up-to-date on the status of software defects and support incidents relating to them, a list of all known defects and access to our help

desk system will be available on the Cashwise website (www.softwiseonline.com). Licensed users of the software will be able to access the website to check on the status of defects and support incidents as well as search our knowledge base and browse Product State documents for any version of the software using their Location Support number.

ATTENTION CALIFORNIA CUSTOMERS

The State of California now requires that all companies performing deferred deposit transactions and/or check cashing obtain the *California State Deferred Deposit Transaction Survey Report* and/or the *Annual Reporting on Check Presenters Who Cash \$10,000 or More with a Check Casher* export. Cashwise clients with an active support plan and who are currently running versions 2.6, 3.4, 3.6, or 3.7 may contact technical support to obtain the necessary files and instructions for the report and export.

TECHNICAL TIP

Cashwise users should back up their databases often and test them regularly to ensure they are working properly. It is also important that users stay current with their Windows updates.

